



How do we use your data? Information according to the new EU General Data Protection Regulation

Who is in charge of data collection?

Responsibility within the meaning of the EU General Data Protection Regulation (GDPR) for data processing as described below rests with

Energy2market GmbH - Weißenfesler Str. 84 - 04229 Leipzig - GERMANY

Who is our data protection officer?

You can reach our data protection officer via mail at the address below by adding "Data Protection Officer" to the address or by sending an e-mail to: datenschutz@e2m.energy.

On what legal bases are your data processed?

We process your personal data under consideration of the EU General Data Protection regulation (GDPR), the German Federal Data Protection Act (GDPA) and all other material laws.

Art. 6 section 1 b) GDPR or your approval according to art. 6 section 1 a) GDPR form the legal basis for processing of personal data for pre-contractual and contractual data, since e2m needs these data for the execution and performance of the respective contract or uses these data to pursue objectives compatible with these.

We only use these personal data for the purposes referred to above or purposes compatible with these: name, address, contact data, banking details, site and technical data of the contract object, incl. geographic data.

Additional data protection notices might apply with regard to certain offers and products of e2m. If required, we specifically refer to these additional conditions and supplement the data protection notices below.

What do we use your data for?

We need a large number of data from you for the proper conclusion, execution and/or termination of the contract. This also applies to the provision of our products and services as well as the optimisation of our products. With your permission we also use your information in order to respond to your contact requests/messages. We use your data for advertising purposes provided you have agreed to this.

Who do we forward your data to?

External service providers: In order to perform our contractual and statutory obligations we, in part, use external service providers.

- Printing/mail service providers
- Waste disposal companies
- Agencies ensuring market communication and regulatory reporting (distribution and transmission system operators, Acer)
- Financial institutions
- IT service providers
- Collateral providers
- External service providers for technical support services
- Courts of law



- Debt collection agencies
- Other third parties regarding which the persons concerned have granted approval of data transmission or legal authorisation to transmit data (e.g. department of public prosecution, the legal profession, auditors, insolvency administrators, government agencies)

Are data transferred to any third country or to international organisations?

Personal data is not transmitted to any third country (countries outside the European Union or the European Economic Area) or to any international organisation.

How long do we save your data?

We delete your personal data as soon as they cease to be required for the purposes referred to above. The data collected are deleted forthwith as soon as it is clear that they are no longer needed for the purposes for which they were collected, the person concerned revokes his/her approval on which processing of such data was based or that personal data were processed unlawfully.

However, the data are not deleted initially in case the data still needs to be processed for the following purposes:

- Compliance with commercial and tax legislation retention periods (e.g. commercial law, tax code). The periods of retention or documentation specified therein are up to ten years.
- Retention on the basis of statutory provisions regarding periods of limitation: According to art. 195 et seq. German Civil Code, periods of limitation can be up to 30 years, with the normal period of limitation being 3 years.

Which rights do you have?

- **Information:** You have the standard right to obtain information regarding your personal data as stored.
- **Deletion:** You have the right to the deletion of your data in the event that we are no longer allowed to hold such.
- **Correction:** You have the right to the correction of your personal data in the event that we have recorded incorrect data regarding you.
- **Objection:** You have the right to object and can contact us with regard to this.

Upon request, we will provide data supplied by you in a structured, standardised and machine-readable format.

Do you have any questions?

Should you have any questions regarding processing of your personal data by Energy2market GmbH, please contact our Data Protection Officer by sending an e-mail to: datenschutz@e2m.energy or via mail to the following address: Energy2market GmbH, Datenschutzbeauftragter, Weißenfelder Str. 84, 04229 Leipzig, Germany.